



# Non-Stock RGA Request Form for Non-Defective Items

Please fill out this form and send to [rgarequest@etnasupply.com](mailto:rgarequest@etnasupply.com) or Fax to: (616) 514-6171

- This form is to request an RGA from the manufacturer. Returns are subject to manufacturer’s policy. You will be notified of the manufacturers response as soon as it is available to us.
- Returns may be subject to restocking and freight back to vendor.
- Items must be complete in original, resalable, packages without any tears or writing on the boxes/ packages. Kohler items must be unopened, with the seal unbroken.
- If a vendor refuses to issue a RGA, the customer is responsible for picking the item(s) up from the showroom.

Customer Information				
Customer Name*			Contact Person*	
Street Address*			City	State
				Zip*
Phone Number*	Email Address	Fax Number		Date*

Return Information				
Line	Product	Qty.	Sales Order #	Reason for Return
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				

Customer Signature: \_\_\_\_\_

\*\* This form is to be used for cancellations or returns of non-defective product. If product is defective, please use defective replacement form

**SUBMIT FORM**